

# SPLASH MAN



## SPLASH MAN - TERMS AND CONDITIONS

- "Splash Man" service is available daily from 1 July 2026 to 31 August 2026 during the opening hours of the Tatralandia water park at the following times: 12:30 • 13:15 • 14:00 • 14:45 • 15:30 • 16:15 • 17:00 • 17:45 • 18:30.
- The "Splash Man" service may only be purchased on the day on which the service is to be provided and exclusively in person at the Paradiso Shop cash desk within the Tatralandia water park at the price of EUR 12 per 30-minute session. The price is fixed and no discounts apply on the grounds of age or for any other reason. The charge for the service will be added to the guest's wristband chip and must be settled at the water park cash desks when leaving. The purchase and payment process is governed by Section 1.5 of the Tatralandia water park rules.
- The "Splash Man" service is limited to 30 minutes and includes a minimum of three rides on selected water slides or attractions accompanied by the assigned member of staff during the booked session. Priority access applies only to those slides for which an Express Pass may be purchased in accordance with the Tatralandia water park rules and the operator's decision, namely: Trio, Boomerang, Black Magic, Banana Fun, Flamingo, 4Family, Delphin and Duo Race.
- The "Splash Man" service is available exclusively to guests at least 120 cm tall.
- The purchase and use of the "Splash Man" service by any person under the age of 18 is permitted only with the consent of their parent or legal guardian, or of a person over the age of 18 authorised by the parent or legal guardian to supervise the minor, and is subject to the completion and signing of the relevant informed consent form.
- In order for the "Splash Man" service to be provided correctly, the relevant customer must arrive at the designated meeting point located next to the TASTY CORNER restaurant at least 5 minutes prior to their allocated session time. In the case of minors, responsibility for ensuring timely arrival rests with their parent, legal guardian or authorised supervising adult.
- Use of the "Splash Man" service and of individual slides and attractions is subject to applicable legislation, the Tatralandia water park rules, the relevant operating procedures and safety instructions related to individual slides and attractions, as well as any instructions issued by the accompanying member of staff providing the "Splash Man" service on behalf of the operator.
- Once the booked "Splash Man" session expires, the relevant parent, legal guardian or authorised supervising adult must collect the child in person from the designated meeting point without delay.
- Every customer is required to inform the member of staff providing the "Splash Man" service of any medical conditions, health issues, physical limitations or illnesses which may affect the safe use of the service or become apparent during participation. In the case of minors, such information must be provided by the parent, legal guardian or supervising adult over the age of 18. The operator accepts no responsibility for the guest's medical condition or any sudden deterioration in their health while using the "Splash Man" service where the operator had not been informed of the relevant circumstances in advance.
- Consumption of food or drinks and chewing of gum are strictly prohibited while using the "Splash Man" service and while using any slides or attractions.
- The operation and availability of the "Splash Man" service are determined solely by the operator. The operator reserves the right to amend the operating hours, suspend, interrupt, postpone, limit or discontinue the service at any time and for any reason.
- The operator accepts no responsibility for loss of or damage to personal belongings brought into or left within the Tatralandia water park while using the "Splash Man" service unless such items have been stored in facilities specifically designated for this purpose by the operator.
- Any person breaching the water park rules, these Terms and Conditions, the operating and safety rules applicable to individual slides and attractions or instructions issued by the staff shall be liable for any damage arising as a result of such breach. In the case of minors, liability rests with their parent or legal guardian where required by law.
- Customers are required to behave in a manner which prevents damage or injury to themselves, other guests, the operator or the operator's property. Customers must not endanger themselves or any other person while using the "Splash Man" service or while using slides and attractions.
- In the event of an accident, injury or damage occurring within the resort or while using the "Splash Man" service, guests must report the matter to a member of the staff immediately and provide all reasonable cooperation required for the investigation of the incident. The operator accepts no liability for injuries or damage resulting from a guest's own negligence, recklessness, failure to take account of their health condition, abilities or limitations, or failure to comply with the water park, these Terms and Conditions, the operating and safety rules of individual slides and attractions or instructions issued by staff.
- The operator reserves the right to refuse, suspend or terminate access to the "Splash Man" service where a customer behaves inappropriately, endangers or damages the interests or property of the operator or third parties, endangers the health, safety or property of themselves or others, fails to follow instructions or prohibitions issued by the staff or authorised persons, or breaches the water park rules, these Terms and Conditions or the operating and safety rules of individual attractions. The same applies where the customer is under the influence of alcohol or narcotic or psychotropic substances at the time of purchasing or using the service. In such cases, the customer shall not be entitled to any refund, whether in whole or in part, or to any other financial or non-financial compensation.
- Any customer who causes damage to the operator or to a third party through a breach of the water park rules, these Terms and Conditions, the operating and safety rules of individual attractions or staff instructions shall be liable for such damage in full. This also applies to damage caused to third parties.
- Complaints relating to the "Splash Man" service shall be handled in accordance with the relevant provisions of the Tatralandia water park Complaints Policy.